Evidence is provided here of the following objectives

1. Explain communication concepts and strategies

Communication is simply the act of transferring information from one place, person or group to another.

Think Before You Speak. ...

Make the Space for the Right Moment. ...

Respect the Other Person's Point of View. ...

Acknowledge Your Share in Causing the Problem. ...

Keep Your Heart Connection.

https://www.skillsyouneed.com/ips/what-is-communication.html

https://www.kidpower.org/library/article/communication-strategies/

2. Show confidence and skills in oral communications and presentations

Making Eye Contact

Keep an Open Posture

Use gestures

Take time to pause.

Vary your pace.

https://hbr.org/2019/10/how-to-look-and-sound-confident-during-a-presentation

3. Work effectively as part of a team

Set clear goals.

Create transparency.

Recognize people's accomplishments.

Track your team's work and progress.

Communicate in one place.

Give the power to make decisions.

Promote efficient team meetings.

Create a strong sense of commitment.

https://fellow.app/blog/management/tips-to-achieve-effective-teamwork-in-the-workplace/

4. Communicate effectively in a professional context

Know where to communicate—and about what. ...

Build your collaboration skills. ...

Talk face-to-face when you can. ...

Watch your body language and tone of voice. ...

Prioritize two-way communication. ...

Stick to facts, not stories. ...

Make sure you're speaking to the right person.

https://asana.com/resources/effective-communication-workplace

5. Define and demonstrate conflict management and resolution strategies.

Conflict management is the practice of being able to identify and handle conflicts sensibly, fairly, and efficiently.

Conflict management can be demonstrated by:

Use yes, and statements.

Don't point fingers.

Let the person explain themselves, and actively listen.

Use I statements.

Maintain a calm tone.

Show a willingness to compromise or collaborate.

Don't talk behind people's backs.

Don't take anything personally.

The Top 5 Conflict Resolution Strategies

Don't Ignore Conflict. ...

Clarify What the Issue Is. ...

Bring Involved Parties Together to Talk. ...

Identify a Solution. ...

Continue to Monitor and Follow Up on the Conflict.

https://www.peoplehum.com/glossary/conflict-management

https://blog.hubspot.com/service/conflict-resolution-skills

https://online.champlain.edu/blog/top-conflict-resolution-strategies